



HOLIDAY WISHES

A program of Partnerships for Children

Frequently Asked Questions

- Can I submit multiple lists?
 - Yes, you are welcome to send in multiple lists if you receive new cases before our deadline. We encourage you to submit what you have as early as possible. Our donors like to start shopping in October and we want to have plenty of lists to distribute. If you do submit more than one list, please note it when you email it in and remove all children that were previously submitted.
- What vehicle do I need to pick up?
 - Depending on the number of children you submit and the items on their wish list will determine the space you need to transport the items. If you had bikes listed, you will more than likely receive them and will need to bring a vehicle to accommodate transporting them.
- What are good wishes?
 - We ask that do not exceed around \$75 total for all three wishes. Wishes should be as specific as possible, donors are more likely to provide better items for the kids the more specific the wish.
- What are bad wishes?
 - Wishes should not be vague. "Age appropriate toy" is not enough info for our our donors and as we don't know the children, we are unable to answer questions donors have, like "does she like dolls?" or "what is his favorite character". We don't want a child to receive something they will not enjoy.
 - Gift cards wishes should only be listed for older children and no grocery, Wal-mart, or gas cards are provided.
- What if I can't pick up on my assigned day?
 - We serve over 6000 children and are unable to hold your gifts past your pick-up day due to space. If you are unable to pick up on your day, please make arrangements with a co-worker to pick up your items.
- **What is the last day to submit lists?**
 - **The early bird deadline is Oct. 15. Any caseworkers that have turned in their lists will be entered in a drawing to receive a great prize from PFC.**
 - **Final Deadline is November 15, 2020**
- Can I change my pick-up day?
 - No, all pick up days are final and cannot be changed.
- How do I know my list was accepted?
 - You will receive a confirmation email within 3-4 business days, once we have reviewed your submissions and no changes are needed.
 - If you lists is sent back for any reason, please make the changes and re-submit ASAP.
 - Lists will be returned for missing info, wishes not completed, or late submissions.
- When will I know my pick-up day?
 - Gifts will be distributed on December 14th and 15th. You will receive an exact pick up day and time mid November.

For any additional questions please contact Marcus Cantu at marcus@partnershipsforchildren.org